

EXHIBIT 2

Business Help Center

How can we help?

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About Fact-Checking on Facebook

13,243 views

We're committed to fighting the spread of misinformation on Facebook and Instagram. In many countries and regions, we work with independent, third-party fact-checking organizations who are certified through the non-partisan [International Fact-Checking Network \(IFCN\)](#) to identify, review and take action on this content. Read more about our partnerships [here](#) and learn about the elements of our program below.

- [Rating Options for Fact-Checkers](#)
- [Program Policies](#)
- [Facebook's Enforcement of Fact-Checker Ratings](#)
- [Issue a Correction or Dispute a Rating](#)

The focus of this fact-checking program is identifying and addressing viral misinformation, particularly clear hoaxes that have no basis in fact. Fact-checking partners prioritize provably false claims, especially those that are timely or trending and important to the average person.

Fact-checking partners do not prioritize claims that are inconsequential or consist of minor inaccuracies. Additionally, the program is not meant to interfere with individual expression, opinions and debate, clearly satirical or humorous content, or business disputes.

How the program works

Our program includes several key steps:

- **Identify false news:** We identify potential misinformation using signals, like feedback from people on Facebook, and surface the content to fact-checkers. Fact-checkers may also identify content to review on their own.
- **Review content:** Fact-checkers will review content, check its facts, and rate its accuracy. This happens independently from Facebook, and may include calling sources, consulting public data, authenticating videos and images, and more.
- **Clearly label misinformation and inform users about it:** We apply a label to content that's been reviewed by fact-checking partners, so people can read additional context. We also notify people before they try to share this content, and people who have shared it in the past.
- **Ensure fewer people see misinformation:** Once a fact-checker rates a piece of content as False, Altered or Partly False, it will appear lower in News Feed, be filtered out of Explore on Instagram, and be featured less prominently in Feed and Stories. This significantly reduces the number of people who see it. We also reject ads with content that has been rated by fact-checkers.
- **Take action against repeat offenders:** Pages and websites that repeatedly share misinformation rated False or Altered will have some restrictions, including having their distribution reduced. They may also have their ability to monetize and advertise removed, and their ability to register as a news Page removed for a given time period.

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OVERVIEW

> Fact-checking on Facebook

RATING OPTIONS AND PROGRAM POLICIES



ENFORCEMENT



CORRECTIONS AND DISPUTES



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